



Capital One Services, LLC
P.O. Box 30285
Salt Lake City, UT 84130-0285

Debt Reduced
By 47%

2020-09-09

Customer Name: [REDACTED]
Customer Number: [REDACTED]
Re: [REDACTED]
CAPITAL ONE
VISA PLATINUM

Thank you for your request for a Debt Settlement plan on the above referenced account. The account was reviewed on **9/2/2020** with a balance of **\$12,261.52**. The account is approved for a Debt Settlement plan amount of **\$6,498.61**. Any payments received that exceed the plan amount will be applied to the remaining balance and considered voluntary payment(s). Please note the following details apply to this plan:

- To accept the plan, a payment must be received by **11/6/2020**. **If no payment is received by this date, the plan will be void.**
- A payment must be received by the **6** of each month. **If more than 2 consecutive monthly payments are missed, the plan will be void.**
- When the final payment has cleared, a settlement confirmation will be mailed to the account holder.
- Payments can be made through the following methods:
 - **Free secure check by phone:**
Please call 1-800-258-9319
 - **Mail:**
Capital One Payment Remittance
Payment Processing
P.O. Box 71083
Charlotte, NC 28272-1083

In addition, a bulk payment upload option may be available. For further information, please email Debt.settlements@capitalone.com.

Please be advised if the plan is voided, collection efforts will be resumed on the full balance owed, less any payments made. At that time, you will need to contact us to renegotiate a new debt settlement plan or other payment arrangements.

If you have any questions, please call us at 1-800-258-9319. We're available Mon through Fri 8 a.m. - 9 p.m. ET.

Thank you,
Capital One

SEE IMPORTANT DISCLOSURES BELOW